

# LEGAL NOTICE PRIVACY POLICY

#### **BASIC CONFIDENTIALITY AND PRIVACY POLICY**

Camso USA Inc. does business as Solideal on-site service and is a licensee of the Solideal on-site service trademark ("Solideal onsite"). Solideal on-site considers personal information to be private and confidential. Accordingly, the personal information you provide is stored in a secure location, is accessible only by designated staff. Solideal on-site will not disclose any personal information to third parties, other than its affiliates and business partners.

By using this site, you agree with the terms and conditions of this Policy. If you do not agree to this Policy, please do not use this site. We reserve the right, at our discretion, to change, modify, add, or remove portions of this Policy at any time. Please check this page periodically for changes. Your continued use of the site following the posting of changes to these terms will mean you accept those changes.

#### **INFORMATION COLLECTION**

When you browse a Solideal on-site site, you do so anonymously. Personal information is not collected. Some areas of our sites, however, may request that you voluntarily supply us with personal information, including your name, email address, etc., for purposes such as correspondence, site registration, or participating in online surveys.

Solideal on-site may also retain electronic communications you send to our customer service representatives, webmaster or other associates. These may be shared only within Solideal on-site as a means to continually improve customer service.

The site tracks information about visits to the site. For example, statistics are compiled that show the daily number of visitors to the site, the daily requests received for particular files on the site, and what countries those requests come from. These aggregated statistics are used to customize our site to better meet your needs and may also be provided to others, but the statistics contain no personal information and cannot be used to gather such information.

The site may use "cookies" or "web beacons." A "cookie" is an element of data that a site can send to your browser, which may then be stored on your system. Cookies allow us to better serve visitors to our website by offering a tailored experience. A "web beacon", also referred to as a spotlight tag or pixel tag, is used to recognize unique cookies and assists us in determining which advertisements bring users to a specific website. You can set your browser to notify you when you receive a cookie, giving you the chance to decide whether to accept it. If you decline to accept the cookie, it will also disable the web beacon. With both cookies and web beacons, the information collected and used is anonymous and not personally identifiable. The information collected does not contain your name, address, telephone number, or email address.



#### **INFORMATION USE**

Solideal on-site may use the information users give us to, for example, provide a service, measure consumer interest in our various products and services or inform users about new products and programs. These offers may be based on information provided in surveys, information that may indicate purchasing preferences or email sent to the site.

Any lists used to send you product and service offers are developed and managed under strict conditions designed to safeguard the security and privacy of customer personal information. Solideal on-site will use reasonable effort to address all requests to remove names from any postal mail or email lists.

#### DISCLOSURE

Because Solideal on-site considers the individual information we maintain to be confidential, our policy is to disclose no personal information gathered online to third parties unless release is required by law or is pertinent to judicial or government investigations or proceedings or the personal information is required for Solideal on-site to provide requested services to users and visitors to the site.

Solideal on-site does not sell or rent personal information to other organizations unless specifically disclosed at the point of collection. Solideal on-site does not share personal information with unauthorized parties. For example, Solideal on-site has authorized a company to transmit marketing emails on our behalf. That company is not permitted to use the personal information for any secondary purposes.

#### **OTHER WEB SITES**

Solideal on-site sites may contain links to other sites, and we make every effort to link only to sites that share our high standards and respect for privacy. However, we are not responsible for the content or the privacy practices employed by other sites.

#### CHILDREN

Solideal on-site does not knowingly collect any personally identifiable information (such as name, address and telephone number) from children under 13 years old through its site. Solideal on-site will specifically instruct children under 13 not to submit such information to this site. We do not currently allow children under 13 to register or participate in contests or promotions on the site. However, if the parent or guardian of a child under 13 believes that the child has provided us with personally identifiable information, the parent or guardian of that child should <u>contact us</u> if they want this information deleted from our files. If Solideal on-site obtains knowledge that it has personally identifiable information about a child under 13 in retrievable form in its files, we will delete that information from our existing files. In addition, anyone under 18 years old should seek their parent's or guardian's permission prior to using or disclosing any personal information on this site.

## HOW TO CONTACT US

You may request access to your personal information that you have provided to Solideal on-site . If you have any questions or comments about this Privacy Policy, or if you would like us to update information we have about you or your preferences or remove your personal information from our database, please contact us at: service.usa@solideal.com.



# **TERMS OF USE**

Camso USA Inc. does business as Solideal on-site service and is a licensee of the Solideal on-site service trademark ("Solideal onsite"). Solideal on-site appreciates your interest in our company and your visit to our site. By using this site, you agree with the terms and conditions of these Terms of Use. If you do not agree to these Terms of Use, please do not use this site. We reserve the right, at our discretion, to change, modify, add, or remove portions of these Terms of Use at any time. Please check this page periodically for changes. Your continued use of the site following the posting of changes to these terms will mean you accept those changes.

#### ACCURACY OF INFORMATION ON THE SITE

Solideal on-site is not responsible if information on the site is not accurate, complete or timely. The information on the site is provided for general information only and should not be used or relied upon as the sole basis for making decisions. Any reliance on the information on the site is at your own risk. Solideal on-site may change the information, products or services described in this site at any time, but it has no obligation to update any information on the site. Not all products or services described in the site are available in all regions. Contact your local Solideal on-site service provider before relying on any information contained herein.

#### **USING THE INFORMATION ON THE SITE**

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# COPYRIGHT

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#### MATERIALS YOU SUBMIT

Solideal on-site welcomes your comments, questions and ideas relating to the site or Solideal on-site products and services. You agree that such material will be deemed non-confidential and to grant Solideal on-site a worldwide unrestricted, royalty-free, perpetual, irrevocable and fully sublicensable right to reproduce, use, modify, publish, create derivative works and distribute the material. Solideal on-site will have no obligation to respond and is free to use any ideas, concepts or know-how that you send us for any purpose. You agree to indemnify Solideal on-site for all claims resulting from content you supply. You agree that you are responsible for any material that you submit via the site. It is prohibited to upload to or otherwise publish through this site any content that (i) is confidential, proprietary, false, fraudulent, defamatory, libelous, obscene, invasive of privacy rights, infringing on intellectual property rights, illegal or otherwise objectionable or is commercial; (ii) may constitute or encourage a criminal offense, violate the



rights of any party or otherwise give rise to liability or violate any law; or (iii) may contain viruses, political campaigning, or any form of spam. You may not use identifying information which is false or otherwise mislead as to the origin of any content.

## LINKS

All links to the site shall be to the home page unless otherwise agreed in writing with Solideal on-site . When such linking occurs, all material linked from the site shall be opened in a separate window and may not be presented in connection with the trademark or logotype of any other site. Solideal on-site is not responsible for the contents of any linked site or any products or services that may be offered through those or any other sites. Inclusion of links to other sites should not be viewed as an endorsement of the content of linked sites.

#### DISCLAIMER

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#### JURISDICTION AND APPLICABLE LAW

The laws of the State of New York govern these Terms of Use and use of the site. You irrevocably consent to the jurisdiction of the courts of the County of New York for any action relating to these Terms of Use. In the event any material on this site, or use of the site, is contrary to the laws of the place where you are when you access it, the site is not intended for you, and we ask you not to use the site. You are responsible for enquiring about the laws of your jurisdiction and complying with them.



#### **INFRINGEMENT NOTICE**

Solideal on-site respects the intellectual property rights of others. If you believe your copyright has been infringed, you may notify our copyright agent: Copyright Agent Solideal on-site trademark@camso.co.

To be effective, the following information must be provided in writing to our copyright agent:

- 1. A physical or electronic signature of a person authorized to act on behalf of the owner of an exclusive right that is allegedly infringed;
- 2. Identification of the copyrighted work claimed to have been infringed, or, if multiple copyrighted works at a single online site are covered by a single notification, a representative list of such works at that site;
- Identification of the material that is claimed to be infringing or to be the subject of infringing activity and that is to be removed or access to which is to be disabled, and information reasonably sufficient to permit the service provider to locate the material;
- 4. Information reasonably sufficient to permit the service provider to contact the complaining party, such as an address, telephone number, and, if available, an electronic mail address at which the complaining party may be contacted;
- 5. A statement that the complaining party has a good faith belief that use of the material in the manner complained of is not authorized by the copyright owner, its agent, or the law; and
- 6. A statement that the information in the notification is accurate, and under penalty of perjury, that the complaining party is authorized to act on behalf of the owner of an exclusive right that is allegedly infringed.

Solideal on-site is under no obligation to forward, transmit, post, distribute or otherwise provide any material available on the site, including material you provide to us, and so we have the right in our sole discretion to remove any material from the site at any time.